



Our Mission; "To enhance the dignity and quality of life of Oregon seniors and their families who seek home assistance".

Our Nonprofit Difference

United Homecare Services was founded in 2001 as a nonprofit agency with the mission "To enhance the dignity of life of Oregon seniors and their families who seek home assistance." In carrying out our mission, we strive to contribute to the quality of life of those needing in-home care. We partner with you to guide you through the entire process and make it as effortless and uncomplicated as possible. Our experienced and compassionate caregivers provide respite from the stress of your ongoing care responsibilities.

As a nonprofit, we are a different kind of caregiving agency. We have only two major concerns: providing the best possible care to those in need, and supporting our valuable team of experienced caregivers. We do not need to make a profit for the franchise, shareholders or owners. Our nonprofit difference benefits you. With nonprofit status, we can provide the highest level of care from the most qualified care staff at the most reasonable rates—without any surprise added charges. Our wide range of services, coupled with flexible hours and affordable rates, brings you peace of mind.

Our Caregiver Difference

Another important difference in our agency is our caregivers. We hire only people with experience in the field. We also exceed the state-required training and competency evaluations to make sure the people we send into your home are the very best. Many agencies have high turnover rates. The median caregiver turnover rate for the home care industry was 53.2 percent in 2013, indicating that more than half of caregivers leave the job within the first year.* Our retention rate is far higher. Some caregivers have been employed with us as long as 10 years. We regularly measure our caregivers' satisfaction and seek ways to improve. This attention to the needs of our staff encourages them to stay with us and leads to better continuity of care for you.

*Private Duty Benchmarking Study

Things to Consider



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| Nonprofit | ✓ |
| No-cost initial consultation | ✓ |
| Introductory special | ✓ |
| 2-hour service minimum | ✓ |
| Service as little as one day a week | ✓ |
| Weekend rates same as weekday rates | ✓ |
| Flat hourly rate with no add-ons | ✓ |
| Long-term, experienced caregivers | ✓ |
| Caregivers are employees of agency | ✓ |
| Flexibility to meet immediate needs | ✓ |
| Founded in Oregon | ✓ |
| As required by the Oregon Health Authority, caregivers are trained, licensed, bonded and insured, with criminal background checks and workers' comp insurance | ✓ |

